OIT-0524-87

OIT/IRIS
DIGED

10 AUG 1987

MEMORANDUM FOR: Director of Training and Education

FROM: Edward J. Maloney
                Director of Information Technology

SUBJECT: Adding Terminal Connectivity in Support of OTE

REFERENCE: OTE 87-6506, dtd 19 June 87, Subject: Current Level
                of Employment of Information Technology by OTE

1. While your figures reflect a poor distribution of terminal connectivity for OTE Headquarters employees, the problem is nonetheless universal. We are constantly asked to increase connectivity for all Headquarters customers.

2. We are beginning to achieve this as a result of our new secure data and phone (PBX) switch. The additional 10 PBX ports in the Learning Center are a step in the right direction. We are still a few months away from additional connectivity based on current PBX schedules.

3. Activity is underway to provide increased connectivity for our outbuilding customers. We have purchased communications hardware and are developing the capability to use IBM's System Network Architecture (SNA) which will add connectivity for customers who do not have access to the Headquarters PBX. While this is a developmental task, we expect to have operational relief by early fall. There are other issues which we need to address with you and our other outbuilding customers. These include funding and purchase of terminals for use in outbuildings.

4. In the meantime, please bear with us over the next couple of months. If you do not see actual improvement on connectivity, we will take additional action to help your most urgent priorities.

                              Edward J. Maloney

SUBJECT: Adding Terminal Connectivity in Support of OTE

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DC/CSG/OIT [   ] (17 July 87)

Distribution:
  Original - Addressee
        1 - D/OIT
        1 - CSG Chrono
        2 - OIT Registry

OTE 87-6506   **OIT/TRIS**

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19 June 1987

MEMORANDUM FOR: Director of Information Technology

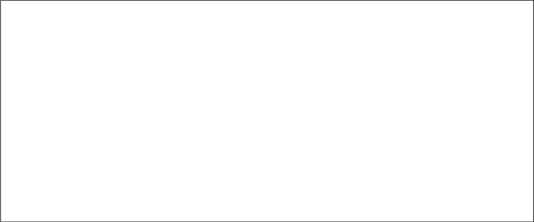**STAT** FROM:

Director of Training and Education

SUBJECT: Current Level of Employment of Information
Technology by OTE

Ed —

_ 1.   OTE is woefully short of ADP support -- particularly in the
Headquarters area. I ask for whatever help you can give to remedy this
difficult situation. The key primarily is ports; <u>we must have more.</u> And we
will take any we can get.

2.   Based on information I have received concerning the approximate ratio
of employees to terminals (Delta Data, Wang, PC) connected to VM in the
various directorates, OTE is considerably lacking in equipment. I believe the
ratios are as follows:

STAT

DDA
DDI
DDO
DDS&T
DCI
OTE (Headquarters)

3.   While we currently have Wang Alliances on order that will improve the
ratio in the Headquarters area to 2.5 employees per device by the end of FY
87, this still leaves us considerably short of equipment used by most other
offices.

4.   The shortage of ADP equipment, especially devices connected to VM,
means that OTE cannot make full use of the software available in the Agency.
Very few employees have a terminal on their desk. This means that they make
much less use of AIM to send messages than they otherwise would. Various
administrative support personnel such as Security, Personnel, Logistics, and
Finance have to walk to some other room in order to access Agency database
systems. Instructors and training assistants must leave their own work area
in order to access the mainframe system to create class rosters, training
materials, and other documents. Finally, OTE management finds it awkward at
best to gain physical access to equipment. Recently, my request for a Delta
Data terminal for access to Execunet was turned down.

SUBJECT: Current Level of Employment of Information Technology OTE #87-6506

5.   I request that you consider what additional VM access in the office environment might be provided to OTE so that we can rejoin the rest of the Agency in its use of automation.

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OIT STAFF SUMMARY SHEET

SUBJECT:

Adding Terminal Connectivity in Support of OTE

PURPOSE OF ACTION:

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ACTION OFFICER *(Incl. Ext.)*
DC/CSG/OIT,

REFERENCES:

RESOURCE PACKAGE & COSTS *(If applicable)*:

THIS PAPER IS FOR YOUR:

COMPONENT/ OFFICER	INFORMATION/ COMMENT	CONCURRENCE	APPROVAL/ SIGNATURE	INITIALS	DATE
C/CSG/OIT	X				
DD/OIT	X				
D/OIT			X		
PLEASE RETURN BLUE FOLDER TO HOLLY					

DISCUSSION:

/s/

SIGNATURE OF ACTION OFFICER

7/31/87

DATE

FORM 7-85 **4026** OBSOLETE PREVIOUS EDITIONS

(36)